

UNITED STATES DISTRICT COURT  
WESTERN DISTRICT OF WASHINGTON  
AT SEATTLE

SOPHEARY SANH,

Plaintiff,

v.

RISE CREDIT SERVICE OF TEXAS, LLC,  
*et al.*,

Defendants.

NO. C20-0310RSL

ORDER DENYING DEFENDANTS'  
MOTION TO DISMISS

This matter comes before the Court on “Defendants’ Motion to Dismiss Plaintiff’s Amended Complaint.” Dkt. # 62. Plaintiff alleges, on behalf of herself and all others similarly situated, that defendant Elevate Credit, Inc. (“Elevate”), aggressively and intentionally solicits financially vulnerable consumers within the State of Washington for loan products under the brand name “RISE.” Plaintiff further alleges that Elevate is a non-bank entity and the true lender on the RISE-branded loan she entered into as a result of the solicitations. The loan has an interest rate of 149% per annum. Plaintiff sued both Elevate and RISE Credit Services of Texas, LLC (“RISE”), alleging that the latter is a subsidiary of Elevate and “does business in Washington under the brand name ‘RISE’ for the purposes of marketing, soliciting, and originating installment loan products.” Dkt. # 56 at ¶¶ 4 and 6. Plaintiff asserts both *per se* and *non-per se* claims under the Washington Consumer Protection Act and seeks class-wide

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1 injunctive relief, actual damages, treble damages, and an award of attorney’s fees and costs.  
2 Defendants seek dismissal of all of plaintiff’s claims on the grounds that the allegations of the  
3 Amended Complaint contradict her earlier pleading, that the documents attached to the amended  
4 pleading disprove her allegations, and that the allegations against defendant RISE were not  
5 meaningfully changed from the prior, dismissed claims.  
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7 The first argument is unavailing. “In the Ninth Circuit, the filing of ‘an amended  
8 complaint supercedes the original complaint and renders it without legal effect.’” *Umouyo v.*  
9 *Bank of Am. NA*, No. 2:22-CV-00704-JHC, 2022 WL 2392386, at \*1 (W.D. Wash. July 1, 2022)  
10 (quoting *Lacey v. Maricopa Cnty.*, 693 F.3d 896, 927 (9th Cir. 2012)). Defendants have not  
11 attempted to show that judicial estoppel applies or identified any other theory that would justify  
12 the striking of properly alleged claims simply because they are based on allegations that  
13 contradict those of a superceded (and unsuccessful) pleading.  
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15 With regards to the adequacy of plaintiff’s allegations regarding the roles Elevate and  
16 FinWise Bank played in her loan, the Court’s review is generally limited to the contents of the  
17 complaint. *Campanelli v. Bockrath*, 100 F.3d 1476, 1479 (9th Cir. 1996). The complaint is  
18 considered in its entirety, however, including documents attached to the complaint, those that are  
19 incorporated by reference, and matters of which a court may take judicial notice. *Tellabs v.*  
20 *Makor Issues & Rights, Ltd.*, 551 U.S. 308, 310 (2007); *Van Buskirk v. Cable News Network,*  
21 *Inc.*, 284 F.3d 977, 980 (9th Cir. 2002). The Court has therefore considered the contents of the  
22 documents attached to and incorporated into the Amended Complaint and generally assumed that  
23 their contents are true, with all reasonable inferences drawn in favor of plaintiff. *In re Fitness*  
24 *Holdings Int’l, Inc.*, 714 F.3d 1141, 1144-45 (9th Cir. 2013). This assumption extends only  
25 insofar as it supports plaintiff’s allegations, however: “it is improper to assume the truth of an  
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1 incorporated document if such assumptions only serve to dispute facts stated in a well-pleaded  
2 complaint.” *Khoja v. Orexigen Therapeutics, Inc.*, 899 F.3d 988, 1003 (9th Cir. 2018). “This  
3 admonition is, of course, consistent with the prohibition against resolving factual disputes at the  
4 pleading stage” and prevents defendants from using incorporated documents “to short-circuit the  
5 resolution of a well-pleaded claim.” *Id.* Such a use would be particularly problematic here where  
6 plaintiff’s claims are based on the allegation that defendants are gaming the system by failing to  
7 disclose the true nature of their loan products and relationships, to the detriment of Washington  
8 consumers. To allow defendants to rely on their own out-of-court statements to disprove  
9 plaintiff’s allegations would be inappropriate at this stage of the proceeding.  
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11 The question for the Court on a Rule 12(b)(6) motion is whether the facts alleged  
12 sufficiently state a “plausible” ground for relief. *Bell Atl. Corp. v. Twombly*, 550 U.S. 544, 570  
13 (2007).  
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15 A claim is facially plausible when the plaintiff pleads factual content that allows  
16 the court to draw the reasonable inference that the defendant is liable for the  
17 misconduct alleged. Plausibility requires pleading facts, as opposed to conclusory  
18 allegations or the formulaic recitation of elements of a cause of action, and must  
19 rise above the mere conceivability or possibility of unlawful conduct that entitles  
20 the pleader to relief. Factual allegations must be enough to raise a right to relief  
21 above the speculative level. Where a complaint pleads facts that are merely  
22 consistent with a defendant’s liability, it stops short of the line between possibility  
23 and plausibility of entitlement to relief. Nor is it enough that the complaint is  
24 factually neutral; rather, it must be factually suggestive.

25 *Somers v. Apple, Inc.*, 729 F.3d 953, 959-60 (9th Cir. 2013) (internal quotation marks and  
26 citations omitted). Having considered the Amended Complaint, the original complaint, the  
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1 Court's prior orders, and the memoranda and exhibits submitted by the parties,<sup>1</sup> and the  
2 remainder of the record, the Court finds that plaintiff has adequately pled that FinWise has  
3 essentially rented its charter to Elevate for the purpose of charging usurious interest rates to  
4 Washington consumers through its RISE products, that plaintiff has adequately alleged that the  
5 actual transactions at issue (as opposed to the one described on paper) involve Elevate (or an  
6 entity it controls) funding the challenged loans while paying a minimal fee to FinWise for the  
7 use of its name, and that, if plaintiff can prove the alleged facts, federal preemption would not  
8 apply because there would be no state-chartered bank involved and no issue of federal insurance.  
9 Plaintiff's *per se* Consumer Protection Act claim may, therefore, proceed.  
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11 With respect to the non-*per se* Consumer Protection Act claim, plaintiff alleges that  
12 defendants acted unfairly or deceptively by failing to disclose the high costs of the loans they  
13 were advertising and failing to disclose that Elevate was the true lender or real party in interest  
14 on the RISE-branded loans. She makes no effort to explain how the first omission could mislead  
15 a reasonable consumer. As the Court previously noted, "[a]n offer to lend funds at an  
16 unspecified interest rate, without more, is not inherently misleading. A critical piece of  
17 information would obviously be missing, but there is no misrepresentation of fact: a consumer  
18 could not reasonably suppose that he or she knew what the undisclosed term would ultimately  
19 be." Dkt. # 48 at 9. While it is not entirely clear that a potential borrower would normally care  
20 whether the offered loan were to be funded by the offerer, its parent, or a third-party bank,  
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25 <sup>1</sup> This matter can be resolved on the papers submitted. The parties' requests for oral argument are  
26 DENIED.

27 The Court has not considered the improper arguments submitted with or in opposition to  
28 defendants' notice of supplemental authority. Dkt. 69 at 1-2; Dkt. # 70 at 2-3. Nor has the Court  
considered the unsigned "Consent Judgment and Order" submitted by plaintiff. Dkt. # 70 at 5-14.

1 plaintiff alleges that the second omission is part of an “unfair and deceptive marketing scheme to  
2 entrap borrowers in high interest loans.” Dkt. #56 at ¶ 12. By pretending that FinWise would  
3 fund the RISE-branded loan, defendants not only misrepresented a fact but also obtained  
4 usurious interest rates to which they were not legally entitled by deceiving both consumers and  
5 the regulators who protect them. Plaintiff has adequately alleged a non-*per se* Consumer  
6 Protection Act claim.  
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8 With regards to plaintiff’s claims against defendant RISE Credit Services of Texas, LLC,  
9 plaintiff alleges that:

- 10 • defendant RISE Credit Services of Texas, LLC, markets, solicits, and originates  
11 installment loan products in Washington under the brand name “RISE”
- 12 • RISE Credit Services of Texas, LLC, is a subsidiary of Elevate deployed to carry out its  
13 rent-a-bank scheme
- 14 • RISE Credit Services of Texas, LLC, supports and directs marketing and solicitations to  
15 Washington consumers
- 16 • RISE Credit Services of Texas, LLC, uses the same P.O. Box as the entity that solicited  
17 plaintiff
- 18 • the solicitation to which plaintiff responded was from RISE, stated that RISE services  
19 loans originated by FinWise, and failed to disclose that Elevate was the true lender
- 20 • plaintiff entered into a RISE-branded loan with an interest rate of 149%
- 21 • RISE Credit Services of Texas, LLC, acted in furtherance of Elevate’s scheme to  
22 deceive consumers and regulators regarding the true lender behind the RISE-branded  
23 loans

24 RISE argues that these same allegations were previously found to be insufficient to state a  
25 plausible claim for relief and should again be dismissed. Plaintiff has now alleged facts to  
26 support her true-lender theory, however, and if RISE played a role in the rent-a-bank scheme as  
27 described, it can arguably be held liable for plaintiff’s losses under the Consumer Protection Act.

1 Defendant also asserts that plaintiff's allegations are simply incorrect. It points to documents  
2 attached to the complaint and other sources to argue that it provides only "credit service  
3 organization" services, it does not do business outside of Texas, and it is not the only Elevate  
4 subsidiary to use the brand name "RISE" (suggesting, without actually saying, that plaintiff has  
5 sued the wrong entity in the Elevate corporate family). As discussed above, "it is improper to  
6 assume the truth of an incorporated document if such assumptions only serve to dispute facts  
7 stated in a well-pleaded complaint." *Khoja*, 899 F.3d at 1003. In the context of a motion to  
8 dismiss, the Court is not free to draw adverse inferences from defendant's use of the term "credit  
9 service" in its name or the fact that a number of related companies use the RISE brand name.  
10 Plaintiff has alleged a plausible claim for relief against defendant RISE Credit Service of Texas,  
11 LLC. If she is unable to produce evidence in support of those allegations, defendant may be  
12 entitled to summary judgment, but it would be inappropriate to dismiss the claims at this stage of  
13 the proceeding.  
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17 For all of the foregoing reasons, defendants' motion to dismiss (Dkt. # 62) is DENIED.  
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19 Dated this 10th day of November, 2022.

20 

21 Robert S. Lasnik  
22 United States District Judge  
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